

## SOMOS / HealthPlus (Empire BCBS HealthPlus) Innovator Partnership: What You Need to Know

### Effective date: October 1, 2020

Products: Medicaid, HARP, Child Health Plus, and Essential Plans

As the effective date, SOMOS/Evolent will take over responsibility for key administrative functions including Claims Processing, Utilization Management, Care Management, Provider Service Center/Helpdesk, Network Management, and Patient Rosters.

#### **Prior Authorization**

 Obtain authorizations by phone at (844) 990-0255, fax at (866) 865-9969, or electronically from Identifi Practice (accessed via a Single Sign On link in the SOMOS Provider Portal at <a href="https://smnyportal.valence.care">https://smnyportal.valence.care</a>).

#### **Claims Administration**

 Submit claims electronically using the SOMOS Payer ID: 81508 through Change Healthcare or another approved EDI vendor, or mail paper claims to: SOMOS, P.O. Box 21432, Eagan, MN 55121

Empire 💁 🗑		Empire 😨 🕅	www.empireblue.com/ny	
BLUECROSS BLUESHIELD		BLUECROSS BLUESHIELD	Member Services: TTY Hearing Impaired:	1-800-300-818 711
An Anthem Company		An Anthem Company	Provider Services: Retention:	1-844-990-0255 1-888-809-8009
	Primary Care Provider (PCP):	Members: Please carry this card at all times. Show this card before you get any medical care.	24/7 NurseLine: Vision: Dental:	1-800-300-8181 1-800-879-6901 1-833-276-0847
Member ID:	SOMOS IPA, LLC	Providers: Preadmission certification is required for all nonemergency hospital admissions, including	Dharmany Mambar Canving	
Program ID #: Effective Date: DOB:	Pharmacy Copays: Brand: \$3/\$1 Generic: \$1 OTC: \$.50	outpatient surgery. For emergency admissions, notif us within 24 hours after treatment at 1-844-990-025t Certain services require preauthorization. Call 1-844-990-0255.	nent at 1-844-990-0255. Submit Claims to:	
		Pharmacies: Submit claims using RxBIN: 020107; RxPCN: AC; RxGRP: WKKA.	-	
		Empire BlueCross BlueShield HealthPlu independent licensee of the Blue Cross		

*Note:* Your participation in SOMOS IPA does <u>not</u> affect your relationship with Anthem (Empire BCBS) for patients with other lines of business, such as commercial insurance or Medicare Advantage, or dual-eligible Medicare/Medicaid patients. Your rates for these other lines of business will not be affected. In addition, this partnership with Anthem does <u>not</u> affect your agreements with other plans. For these patients, continue to obtain authorizations and submit claims as you do now.

# If you have any questions, please contact SOMOS Provider Relations at <u>ProviderRelations@somosipa.com</u> or (888) 316-2527.